



## SUFFOLK YACHT HARBOUR: COVID-19 GUIDANCE

Following guidance from the UK Government, unlimited outdoor activity is currently permitted in England. As such, Suffolk Yacht Harbour is operational and open to the public.

Current restrictions allow the following:

- Berth holders are able to visit SYH for leisure purposes, to carry out maintenance work and security checks on their boats
- The River Orwell and the waters of the Haven are open for boating and angling; as such boat owners can stay overnight on their vessels

The safety of SYH staff and visitors is of paramount importance. Therefore, SYH working practices have been adapted and the following measures have been taken to help protect everyone onsite.

- **Signage is in place across the site to help facilitate social distancing**
- **Access to harbour buildings is limited**
- **Shower facilities remain open, with increased cleaning in place, and we have disabled the keypads to reduce the number of touchpoints on site\***
- **Increased security presence onsite during opening times and out of hours**
- **To help prevent the spread of the virus, the SYH team is unable to lift, launch or conduct any work on a vessel with an owner present or within 72 hours of an owner being onboard**

*\*Whilst we have made efforts to remove certain touchpoints, it is not possible to avoid shared surfaces altogether. We support anyone who wishes to wear gloves and/or a face mask whilst onsite.*

The fuel jetty is open, but social distancing measures apply and the process for re-fuelling will be advised upon arrival. The self-launch slipway is also open. Prior to using either facility, please contact the berthing office via the details at the bottom of this document.

The SYH and Classic Marine chandleries are both open. The number of people in each outlet at any one time is limited and there is signage in place to advise on social distancing and a one-way system. Customers are required to wear face coverings when inside the chandleries. Perspex screens have also been installed.

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Where possible, please continue to phone the chandlery (01473 659 465) with any product queries and to pre-order in advance.

The chandlery 'click and collect' service is operating for those who would prefer and orders for standard chandlery items can be made by phone or email and collected by prior arrangement from the berthing office.

With the safety of staff, onsite businesses and other berth holders in mind, all berth holders and visitors are asked to please remember:

**Hands:** wash your hands regularly with soap and for 20 seconds

**Face:** wear a face covering in enclosed public spaces

**Space:** remember the recommended 2m safe distance, being especially mindful of gangways and pontoons

Berth holders and visitors are also reminded to abide by the legislation of 14<sup>th</sup> September, which prohibits social gatherings of more than six people

<https://www.gov.uk/government/publications/coronavirus-covid-19-meeting-with-others-safely-social-distancing/coronavirus-covid-19-meeting-with-others-safely-social-distancing>

Finally, the preferred method of contact with SYH staff continues to be via phone and email (see contact details below).

Stay alert and stay safe.



#### **CONTACT DETAILS:**

Keep up to date with all the latest news from the SYH site via our [Facebook](#) and [Instagram](#) pages.

Please contact the SYH team via 01473 659 465, [enquiries@syharbour.co.uk](mailto:enquiries@syharbour.co.uk) or VHF Channel 80.

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Alternatively, you are welcome to get in touch with one of the team directly:

Jonathan Dyke, managing director: [jonathan@syharbour.co.uk](mailto:jonathan@syharbour.co.uk)

Joshua Major, boatyard services director: [joshua@syharbour.co.uk](mailto:joshua@syharbour.co.uk)

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