



## SUFFOLK YACHT HARBOUR: COVID-19 GUIDANCE

Following guidance from the UK Government, unlimited outdoor activity is currently permitted in England. As such, Suffolk Yacht Harbour is operational and open to the public.

Clarification from marine industry authorities on the current restrictions confirms:

- Berth holders are able to visit SYH to carry out maintenance work and security checks on their boats
- Following [directions from Harwich Haven Authority](#), the River Orwell and the waters of the Haven are open for boating and angling

The safety of SYH staff and visitors is of paramount importance. Therefore, SYH working practices have been adapted and the following measures have been taken to help protect everyone onsite.

- **Signage is in place across the site to help facilitate social distancing**
- **Access to harbour buildings is limited**
- **Shower facilities remain open, with increased cleaning in place, and we have disabled the keypads to reduce the number of touchpoints on site\***
- **Increased security presence onsite during opening times and out of hours**
- **To help prevent the spread of the virus, the SYH team is unable to launch or conduct any work on a vessel with an owner present or within 72 hours of an owner being onboard**

*\*Whilst we have made efforts to remove certain touchpoints, it is not possible to avoid shared surfaces altogether. We support anyone who wishes to wear gloves and/or a face mask whilst onsite.*

SYH boatyard services, boat moving, and launching are all fully operational.

The fuel jetty is open, but social distancing measures apply and the process for re-fuelling will be advised upon arrival. The self-launch slipway is also open. Prior to using either facility, please contact the berthing office via the details at the bottom of this document.

As of 15<sup>th</sup> June, the SYH and Classic Marine chandleries have re-opened. The number of people in each outlet at any one time will be limited and there is signage in place to advise on social distancing and a one-way system. Perspex screens have also been installed.



Where possible, please continue to phone the chandlery (01473 659 465) with any product queries and to pre-order in advance.

The chandlery 'click and collect' service is still operating for those who would prefer and orders for standard chandlery items can be made by phone or email and collected by prior arrangement from the berthing office.

With the safety of staff, onsite businesses and other berth holders in mind, all visitors are asked to please:

- **Adhere to social distancing rules, being especially mindful on the pontoons and gangways**
- **Abide by government restrictions that state members of the public must return home at the end of each day. This means staying onboard boats overnight is prohibited.**
- **Be aware of the [government guidance relating to spending time outdoors](#)**
- **Read the [latest RNLi advice on staying safe](#) prior to going out on the water**

Finally, the preferred method of contact with SYH staff continues to be via phone and email (see contact details below). Where possible, staff are working from home and they are able to efficiently deal with the majority of enquiries from afar.

Stay alert and stay safe.



#### **CONTACT DETAILS:**

Keep up to date with all the latest news from the SYH site via our [Facebook](#) and [Instagram](#) pages.

Please contact the SYH team via 01473 659 465, [enquiries@syharbour.co.uk](mailto:enquiries@syharbour.co.uk) or VHF Channel 80.

Alternatively, you are welcome to get in touch with one of the team directly:

Jonathan Dyke, managing director: [jonathan@syharbour.co.uk](mailto:jonathan@syharbour.co.uk)

Joshua Major, boatyard services director: [joshua@syharbour.co.uk](mailto:joshua@syharbour.co.uk)

Chris Nunn, berthing manager: [chris@syharbour.co.uk](mailto:chris@syharbour.co.uk)

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Bob Gibbon, operations manager: [bob@syharbour.co.uk](mailto:bob@syharbour.co.uk)

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